Gary Gonzalez
President

TouchPoint Networks Certified as a Microsoft Solutions Partner, Ranking Among the Top 5% of Providers

Leading Managed Technology Services Provider Demonstrates Highest Level of Expertise to Elevate Customer Success

PORTLAND, OR – December 29, 2024 - TouchPoint Networks, a leading managed technology services provider (MTSP), has officially earned the coveted designation of Microsoft Solutions Partner, a certification placing the company in the top 5% of all Microsoft providers worldwide. Over the years, TouchPoint Networks has grown to popularity by consistently delivering customer experience and focusing on increasing the efficiency of the organizations it supports. One of the key ingredients to their success has been their superior technical expertise, which is clearly demonstrated by this recent achievement. This accolade underscores TouchPoint Networks's exceptional expertise, experience, and commitment to helping customers leverage Microsoft technologies to their fullest potential.

This prestigious certification is not easily attained. There are various criteria including performance (revenue and usage growth), customer success (deployments and certifications), and skilled certifications (number of certified professionals on staff), in addition to various other factors. However, the most important factor is a proven track record of high customer satisfaction rates. Achieving this certification required TouchPoint Networks to meet rigorous benchmarks, showcasing advanced knowledge and capabilities in cloud services, data management,

and infrastructure solutions. Microsoft awards the designation to providers that demonstrate this significant level of expertise, but also monitors them to ensure they consistently keep up to date with the latest technological developments in order to retain their status.

"Our designation as a Microsoft Solutions Partner reflects years of dedication to providing our customers with the best solutions," said Gary Gonzalez, President at TouchPoint Networks. "It means we're not just using Microsoft tools; we're maximizing their potential to help businesses succeed. Whether it's transitioning to the cloud with Microsoft Azure or creating more efficient systems with Office 365, we ensure our customers are getting the best value and the most effective solutions."

As a Solutions Partner, TouchPoint Networks brings Azure Certified Architecture expertise to its customers, enabling them to adopt cloud technologies with confidence. By leveraging Azure's scalability, reliability, and security, businesses can modernize their IT infrastructure, reduce costs, and position themselves for future growth.

"Cloud technology is no longer a luxury; it's a necessity for businesses that want to stay competitive," Gonzalez continued. "Our certification gives our customers peace of mind knowing they're working with a partner who truly understands how to make Microsoft's tools work for them."

Businesses considering a move to the cloud or looking to improve their use of Microsoft tools can rely on TouchPoint Networks for guidance. The company's Microsoft Solutions Partner designation signifies not only expertise but also a proven ability to deliver results that align with customers' strategic goals.

ABOUT TouchPoint Networks

TouchPoint Networks is a leading technology solutions provider that partners with businesses to implement cutting-edge networking and IT infrastructure, unified communications, VoIP, cybersecurity, business continuity, video surveillance, and cloud solutions. We deliver these services through a proactive managed service model, ensuring that all critical business systems maintain high availability, security, and optimization.

With over 20 years of experience, TouchPoint has built a strong reputation for designing, implementing, and supporting solutions that help our business partners achieve their goals. We have been recognized for outstanding performance by several top manufacturers and industry associations.

Our credentials, combined with our membership in the Technology Assurance Group, have enabled TouchPoint Networks to grow and establish partnerships with businesses throughout Oregon, across the United States, and globally. We operate three offices along the I-5 corridor in Portland, Eugene, and Medford.